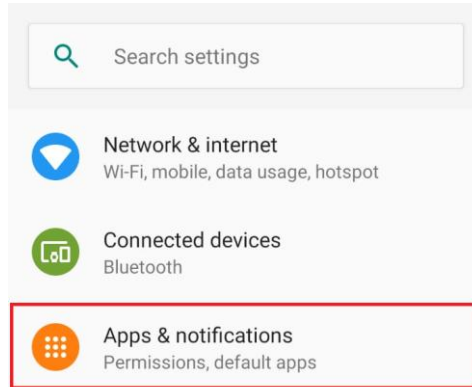


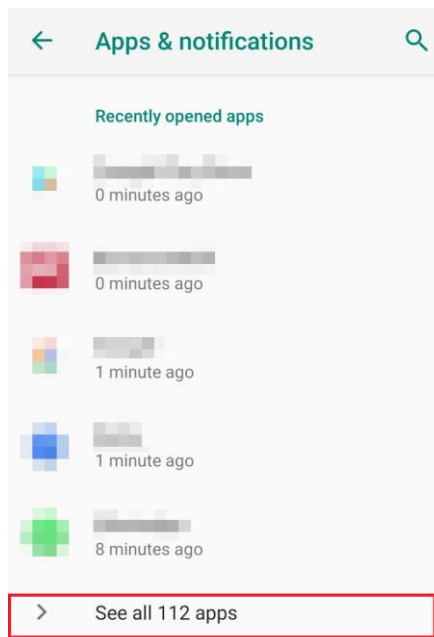
Enable notifications

One of the reasons why notifications are not received is because they have been disabled by mistake, to make sure notifications are enabled follow the steps below:

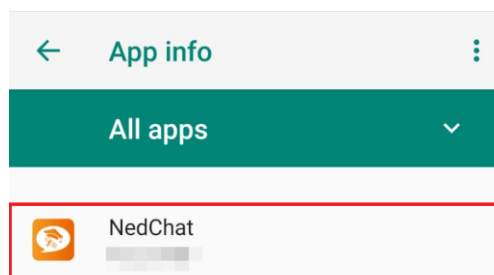
1. Go to settings ->Apps & notifications.



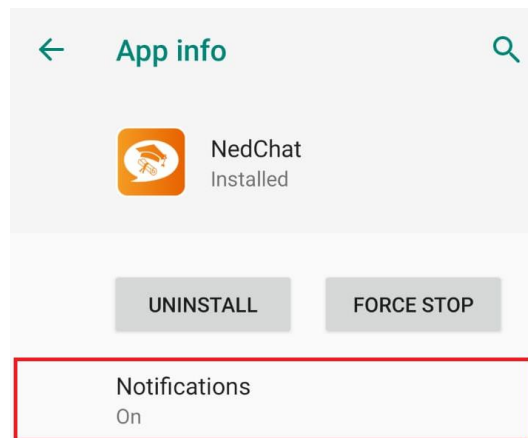
2. If NedChat appears on the list skip to step three, else select "See all X apps" X being the number of apps in your phone.



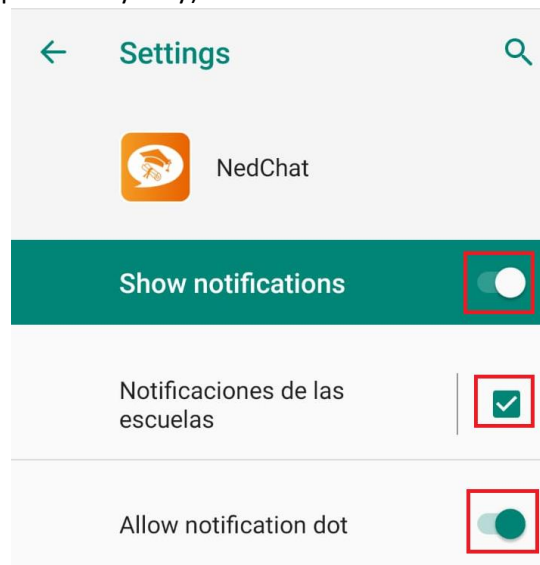
3. Select the NedChat App



4. Select "Notifications"



5. Here we make sure that all options are selected (depending on the Android version on your phone the view and options may vary)



6. Finally open the NedChat app normally