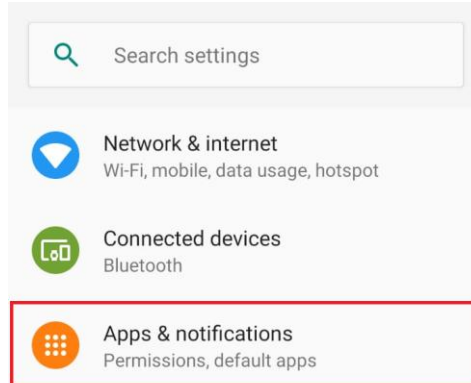


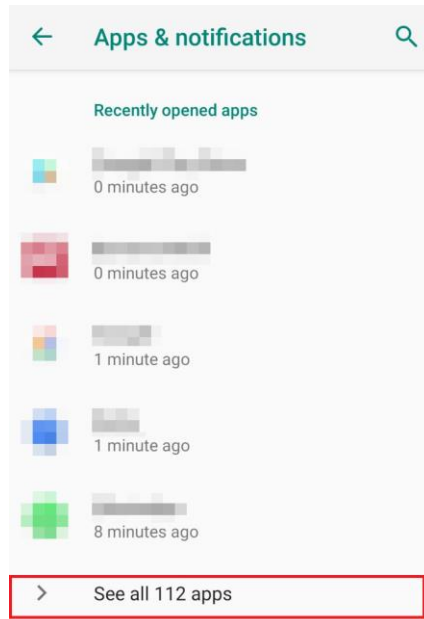
## Disable battery optimization

Battery optimization may stop critical apps process, which may cause them to stop getting notifications, or making them stop working correctly. Follow the steps bellow to disable battery optimization for NedChat:

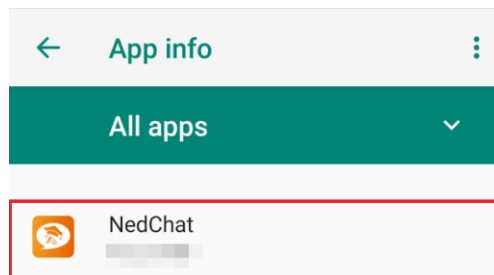
1. Go to settings ->Apps & notifications, if NedChat appears on the list skip to step 3.



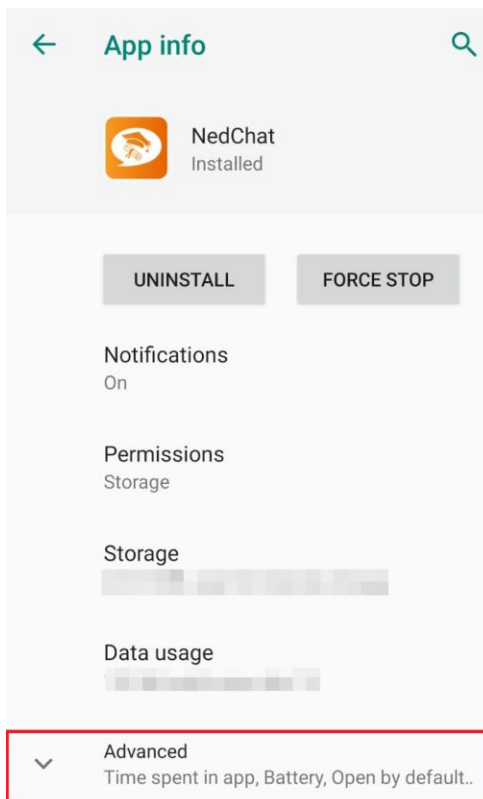
2. Select "See all X apps" X being the number of apps in your phone.



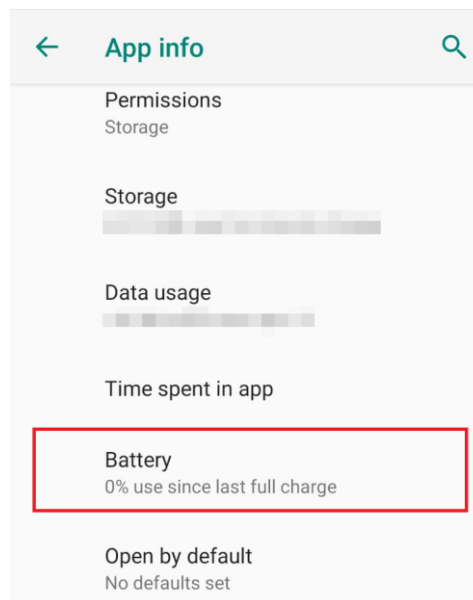
3. Select the NedChat App



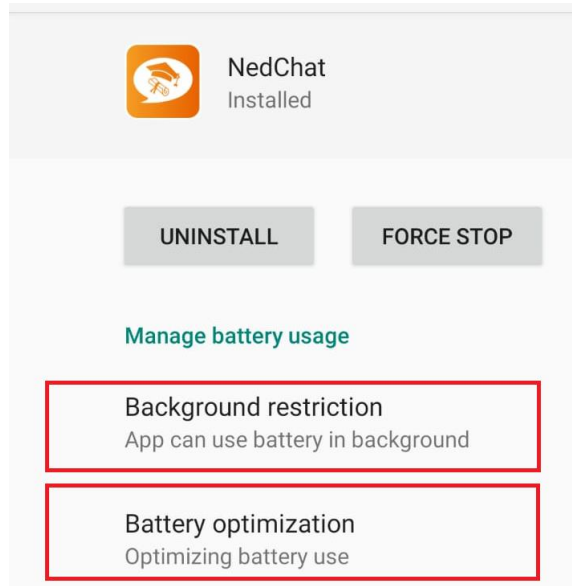
4. If the "Battery" option is not listed select "Advanced"



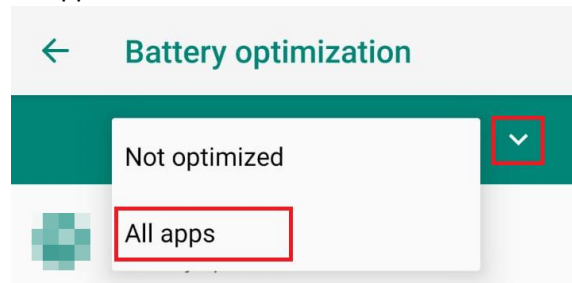
5. Select "Battery"



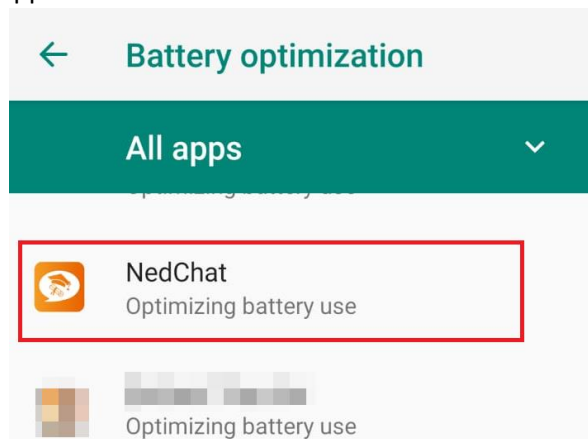
6. Here make sure that under “Background restriction” shows “App can use battery in background” and then select “Battery optimization”



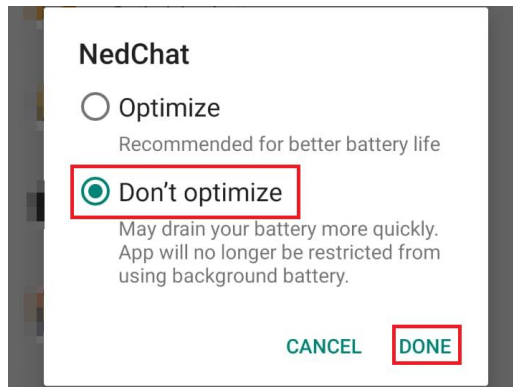
7. On top menu select “All apps”



8. Select the NedChat app



9. Select “Don’t optimize” and then “Done”



10. Finally, it is necessary to open the NedChat app normally